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Note: where noted, features mentioned in this newsletter are available in V4.4 of sfPMS.

Next Client Webinar!



April 10, 1 PM EDT

Better Email Routing with Spitfire

Join us to learn how you can take advantage of Spitfire's integration with email! Registration is free! To register, go to

https://www.eventbrite.com/event/10893766549

Register soon; tickets are limited!

Spitfire Q & A: Maximum File Size?

Q: We deal with files of rather large size. What is the maximum size of files that can be routed or uploaded to the Spitfire Catalog?

A: Theoretically, the maximum file size is over 1GB and sfPMS can easily work with files in the 500MB range. Such large files can be uploaded into the Catalog through drag-and-drop or the Add Files tool. However, your site may have been configured to limit the maximum file size to 80MB or some other number as a matter of policy. In addition, hardware resources might limit the maximum file size.

As far as routing is concerned, the following rules establish maximum files sizes used in assembled PDFs and outbound email:

- **RouteConfig | MaxAssembledKB**—the maximum file size of an assembled PDF.
- RouteConfig | MaxAssembledFileKB—the maximum files size to be included in an assembled PDF.
- **RouteConfig** | **MaxSendKB**—the maximum outbound email size.

In addition, it is common for mail gateways to reject attachments over 16MB. Some will even reject 8MB or less. That is why sfPMS includes a link to a download wizard when attached files are larger than 8MB (or whatever has been configured for your site).

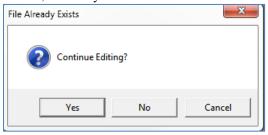


By default, the download wizard is accessible to anyone with the encoded link. In fact, the download wizard has advantages over email: since each routed person on each document sequence gets his or her own private link, the system can record the date and time that the files were downloaded by each party.

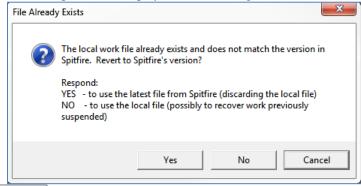
Spitfire Q&A: Did I Just Lose My Word/Excel File?

Q: Can I recover Microsoft Word and Excel files being edited through Spitfire if my computer crashes or suddenly shuts down?

A: Yes. If you were not able to save your Word or Excel file because of computer issues, Spitfire will detect that and, the next time you click or to edit the file, will ask you:



- If you click Yes , Spitfire will recover the file you were previously editing and open that file.
- If you click Spitfire will display a second message:

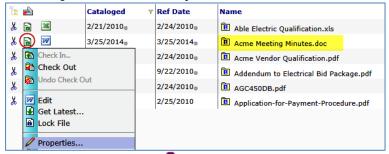


- If you click Yes , Spitfire will open the latest version of the file from the Catalog, which might not have all the changes made on your local system.
- If you click $\underline{\mathbb{N}}^{0}$, Spitfire will open the local copy of the file.

In case you don't notice something right away, you can also open the local copy of the file directly. Look for the file at **My Documents\Spitfire Catalog\Backups.** Backups are kept about a week.

Remember that if your Word or Excel file becomes corrupted, you can go back to a previous version yourself and start with that older version. To do so:

1. Select **Properties** from the File Options menu:



- 2. At the File Version tab, click $\stackrel{\clubsuit}{=}$ to unapproved the latest (corrupt) version of the file then click $\stackrel{\blacksquare}{\blacksquare}$ to save.
- 3. Click to delete the corrupt version then click to save.

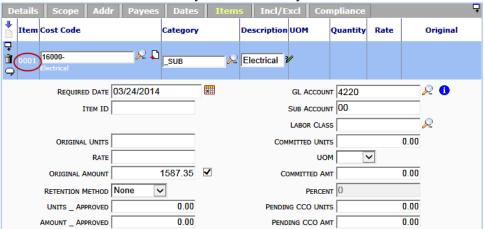
You cannot edit a file from the File Version list, but the now latest approved version can be edited from elsewhere (such as the Catalog).

Feature Spotlight: Repeating Items on a Document

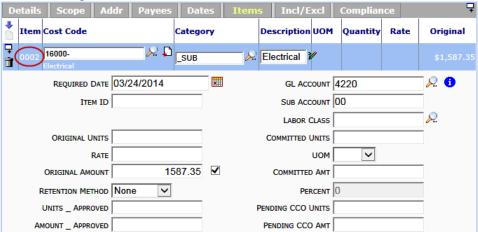
A new feature in sfPMS V4.4 copies the first (or other) Item on a document when you click the \square icon to Add Item. This feature is helpful for documents whose Items include much of the same information.

If set up to copy the first Item:

1. Add the first Item on a document as you would normally.



2. Back in grid view, click \square to add a second Item. Depending on configuration, all or some the fields of the first Item will be copied to the second Item. The Item number will, of course, be different.



3. Change necessary fields and save.

Setup

The **DocItemConfig** | **NewItemsLike** rule allows you to disable/enable this feature for specific Doc types as well as to indicate if the first or last Item should be copied, or if the user can select the Item to copy from the Items Options menu:



By default, all fields on the Item are copied. You can use the **DocItemConfig** | **AutoCopyResetFields:**xx rule to indicate fields to be blanked out when the Item is copied. See KBA-01158 for more information.

Have You Read?

The following focus guides and technical white papers have been written for V4.4 since February1:

Focus on Files, Attachments and the Catalog Dashboard

The following articles have been added to the Knowledgebase:

<u>KBA-01571</u>: Bookmark Prefix to ignore HTML code in Text Editor

<u>KBA-01572</u>: Value Amount Column in Project Dashboard Doc List



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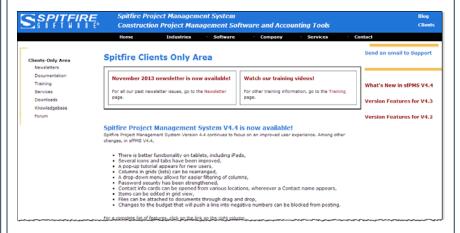
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The Clients area on our website includes links to our documentation, our Knowledgebase, our forum, our downloads, and a list of what's new in versions 4.2, 4.3 and 4.4.



You will need your login and password to get to the Clients area. If you need or have forgotten your login and password, contact support@spitfiremanagement.com.

Training Classes and Videos

We offer live training classes by appointment for those who request them. Training class descriptions are available from the Clients area of our website.

We also offer training videos from the client area of our website for those who want to review various topics.

Training Video Library

Aside from, and corresponding with, our live training, we offer a series of training videos that can be accessed 24/7. These videos are particularly useful for those who need to refresh their memory about a specific topic, or for new employees at companies that are already using the Spitfire Project Management System and who need general instruction before learning the specifics at their site.

There is no limit to how many people can access or view any video at one time, nor is there a limit to how many times any video can be viewed Click on a header tab below to select a video in that series.

Basic Navigation Series [Foundation

This series is a must for anyone who has not yet used or seen the Spitfire Project Management System (sfPMS)

- 101A Basic Navigation Part 1, [6:08 min]
 How to log in to Spitfire, change your password and access written documentation.
- 1018 Basic Navigation Part 2, [2:56 min]
 An introduction to the Watchdog Alerts part of the Home Dashboard.
- 101C Basic Navigation Part 3, [6:59 min]
- An introduction to the Inbox and to Spitfire documents, and how to open a document and remove it from the Inbox.
- 101D Basic Navigation Part 4, [9:21 min]
 How to get to a Project Dashboard and create a new document. Also, an introduction to fields (look-ups, drop-downs and dates) and popEdit.
- 101E Basic Navigation Part 5, [5:25 min]
 An introduction to the Add Files tool and how to attach files to a document. Also, how to log out.
- 101F Basic Navigation Part 6, [7:29 min]
 How to create a new Project Setup document from the Home Dashboard and an introduction to the Addr, Dates and Items tabs.
- 101G Basic Navigation Part 7, [7:14 min]
 An introduction to the Team Contact part of the Project Dashboard including how to add new team members to the project.
- 101H Basic Navigation Part 8, [7:11 min]
 An introduction to the parts of the Project Dashboard: Conditions, Remarks, Photo, KPI, Cost Analysis Details and Files.

Documents, Items and Route Series [Foundation]